



E-Government Success Factors and Measure: Theories, Concepts, and Methodologies

By J. Ramon Gil-Garcia



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As governments around the world seek new and more effective methods of organizing their administrations, electronic government plays an increasingly more important role in governmental success. However, due to hindrances in financial and communication resources, these advantages are often overlooked.

E-Government Success Factors and Measures: Theories, Concepts, and Methodologies investigates successful e-government initiatives in a modern technological environment, exploring both benefits and challenges due to various technical, organizational, social, and contextual factors. The book provides academics and professionals with concepts, theories, and current research in the arena of e-government, enabling readers to develop a broader understanding of the measures inherent in successful e-governments on a global scale. This book is part of the Advances in Electronic Government, Digital Divide, and Regional Development series collection.

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Editorial Review

About the Author

J. Ramon Gil-Garcia is an Associate Professor in the Department of Public Administration and the Director of the Data Center for Applied Research in Social Sciences at Centro de Investigación y Docencia Económicas (CIDE) in Mexico City. Dr. Gil-Garcia is a member of the National System of Researchers as Researcher Level II. In 2009, he was considered the most prolific author in the field of digital government research worldwide. Currently, he is a Research Fellow at the Center for Technology in Government, University at Albany, State University of New York (SUNY) and a Faculty Affiliate at the National Center for Digital Government, University of Massachusetts Amherst. Dr. Gil-Garcia is the author or co-author of articles in numerous prestigious academic journals. Some of his publications are among the most cited in the field of digital government research worldwide. His research interests include collaborative electronic government, inter-organizational information integration, smart cities and smart governments, adoption and implementation of emergent technologies, information technologies and organizations, digital divide policies, new public management, public policy evaluation, and multi-method research approaches.

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