Mastering Skype for Business 2015

By Keith Hanna

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Authoritative, hands-on guidance for Skype Business administrators

Mastering Skype for Business 2015 gives administrators the comprehensive coverage they need to effectively utilize Skype for Business. Fully up to date for the 2015 release, this guide walks you through industry best practices for planning, design, configuration, deployment, and management with clear instruction and plenty of hands-on exercises. Case studies illustrate the real-world benefits of Unified Communication, and provide expert experiences working with Skype for Business. From server roles, infrastructure, topology, and security to telephony, cloud deployment, and troubleshooting, this guide provides the answers you need and the insight that will make your job easier. Sample automation scripts help streamline your workflow, and full, detailed coverage helps you exploit every capability Skype for Business has to offer.

Skype for Business enables more robust video conferencing, and integrates with Office, Exchange, and SharePoint for better on-premises and cloud operations. Organizations are turning to Skype for Business as a viable PBX replacement, and admins need to be up to speed and ready to go. This book provides the clear, explicit instructions you need to:

- Design, configure, and manage IM, voice mail, PBX, and VoIP
- Connect to Exchange and deploy Skype for Business in the cloud
- Manage UC clients and devices, remote access, federation, and public IM
- Automate management tasks, and implement cross-team backup-and-restore

The 2015 version is the first Skype to take advantage of the Windows 10 'touch first' capabilities to provide fast, natural, hands-on control of communications, and users are eager to run VoIP, HD video conferencing, collaboration, instant messaging, and other UC features on their mobile devices. *Mastering Skype for Business 2015* helps you get Skype for Business up and running quickly, with hands-on guidance and expert insight.

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Mastering Skype for Business 2015 By Keith Hanna Bibliography

• Sales Rank: #251616 in eBooks
• Published on: 2016-03-24
• Released on: 2016-03-24
• Format: Kindle eBook

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Editorial Review

From the Back Cover

Optimize Enterprise Communications with Skype for Business 2015

Mastering Skype for Business 2015 is the administrator's one-stop guide to all aspects of Skype for Business. Thoroughly updated to align with the 2015 release, this book provides clear guidance on planning, design, configuration, installation, administration, and more. Coverage includes full instruction on Skype for Business implementation, including the latest changes, newest features, and most up-to-date protocols, standards, and best practices. Designed for clarity and practicality, the discussion provides easy-to-follow instruction and real-world practices from established Skype for Business shops to give you the benefit of others' experiences.

Skype for Business 2015 includes updated capabilities, HD video conferencing, improved communications management, and more. This book gives you everything you need to know to get it up and running smoothly.

Coverage includes:

- Planning infrastructure, topology, and security to meet requirements
- Designing and managing enterprise IM and conferencing solutions
- Configuring Voice-Over-IP and voicemail with Microsoft® Exchange
- Enabling Hybrid and connecting to Skype for Business Online
- Managing Unified Communications clients and devices
- Administering and managing remote access and public IM
- Utilizing SIP and authentication technologies, standards, and protocols
- Automating routine management tasks using provided sample scripts
- Troubleshooting and implementing cross-team backup-and-restore
- Applying the most recent best practices for deployment

Configure Skype for Business for Desktop and Mobile Clients

Manage Access and User Administration

Deploy Archiving and Monitoring Architecture

Integrate Skype for Business with Exchange and SharePoint

Optimize Voice and Persistent Chat Capabilities

Use PowerShell and Management Shell Scripting

About the Author

Keith Hanna is a Microsoft Certified Master and Microsoft Certified Trainer specializing with the Microsoft Unified Communications platform. Keith has been working with Microsoft Unified Communications since 2007, and has helped advise and deploy over to 1,000,000 users' worth of infrastructure–from local 50 user organizations, through to large 100,000+ global institutions. Having spent 8 years working in Microsoft UK as a Consultant and Architect, Keith is now working freelance.

Users Review

From reader reviews:

Edward Torres:

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