



## Managing Project Quality (Project Management Essential Library)

By Timothy J. Kloppenborg, Joseph A. Petrick



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Make breakthroughs in project quality by combining project management with quality management - this book shows you how. Guiding you from project initiation through closure, this book provides a detailed stage-specific flowchart of activities correlated with appropriate tools to give you new power to meet customer expectations and institutionalize project quality.

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#### About the Author

Timothy J. Kloppenborg, Ph.D., PMP, is Associate Professor of Management at Xavier University and popular author of numerous articles that have appeared in publications such as Project Management Journal®, Journal of Managerial Issues, and Quality Progress.

Joseph A. Petrick, Ph.D., SPHR is Professor of Management at Wright State University, a frequent contributor to journals in the field of quality as well as co-author of key books, including Total Quality and Organization Development and Management Ethics: Integrity at Work.

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