# Essential People Skills for Project Managers
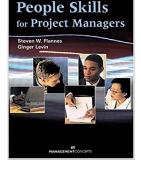
*By Steven Flannes, Ginger Levin*

**Essential People Skills for Project Managers** By Steven Flannes, Ginger Levin

A Treasury of How-to Guidance for Project Success! People problems can really hurt your project, causing delays, eroding quality, increasing costs, and resulting in high levels of stress for everyone on the team. Yet if you re like most project managers, you ve never been taught the soft skills necessary for managing tough people issues. Essential People Skills for Project Managers brings the key concepts of people skills into sharp focus, offering specific, practical skills that you can grasp quickly, apply immediately, and use to resolve these often difficult people issues. Derived from the widely popular original book, People Skills for Project Managers, this new version provides condensed content and a practical focus. Apply project leadership techniques with confidence Resolve conflicts and motivate team members Help a team recover after a critical incident Determine your team members personal styles so you can work more effectively with them

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Presents compelling "how-to's" for managing people issues in project management. Anyone can be successful applying these techniques. --Larry Butler, M.A., Previous VP, Human Resource for PeopleSoft, The Bank of California (now Union Bank of California), and RightWorks (now i2Technologies, 2005

This book envelops the many intricacies of team and individual enigmas. A must-read for any practicing project manager. --David McKenna, MScPM, PMP, Associate Director HR/Comm - Project Galileo, Bell Canada, 2005

About the Author
Steven W. Flannes, PhD, is a psychologist and management consultant with 18 years of experience in helping managers increase their effectiveness in the people areas of managing. Ginger Levin, DPA, is a senior consultant in project management with more than 25 years of experience in project management maturity assessments, development of training programs in project management, program evaluation and auditing, and organization development. Together they bring a unique, integrated approach combining behavior management with project management.

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