



## Outsourcing: A CIO's Perspective

By Oakie D. Williams



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Written by a CIO who has successfully maneuvered through the outsourcing process, *Outsourcing: A CIO's Perspective* addresses the realistic expectations and the most commonly asked questions about IT outsourcing, while reviewing its advantages and disadvantages. This text identifies key elements that can be used to assess the feasibility of securing a profitable and manageable outsourcing agreement. It provides a convincing case that even if the final decision is to not outsource, the result of the process will identify potential business improvement opportunities.



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